HOSSEIN KHOSRAVANI
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PROFESSIONAL PROFILE

Senior Management Professional with over 20 years of managerial experience in **Internal Auditing, Quality Control, ISO Management Systems, and Operational Governance** within Technical Services, Interior Fit-Out, and Infrastructure-related environments.

Proven ability to design, implement, audit, and continuously improve management systems aligned with ISO 9001, 14001, 45001, and 50001 standards. Experienced in establishing KPI frameworks, conducting compliance assessments, leading internal audits, and ensuring structured operational control across multi-disciplinary teams.

Recognized for bridging field execution with structured management systems to enhance compliance, reduce risk exposure, improve process efficiency, and strengthen quality assurance mechanisms.

CORE COMPETENCIES

- Internal Audit & Compliance Monitoring
- Quality Assurance & Quality Control (QA/QC)
- ISO Management Systems Implementation
- Operational Risk Assessment
- KPI Development & Performance Measurement
- Process Improvement & Standardization
- Fit-Out & Technical Operations Oversight
- Governance & Documentation Control
- Corrective & Preventive Action (CAPA) Management
- Contractor & Supplier Performance Evaluation

PROFESSIONAL EXPERIENCE

Internal Manager – Operations, Quality & Compliance

Imperial Way Group of Companies – Dubai, UAE
2023 – Present

Lead operational governance and quality oversight across interior fit-out, technical services, and outdoor advertising installations.

Key Responsibilities & Impact:

- Establish and monitor structured **quality control procedures** across projects
- Implement project-based compliance checklists and inspection systems

- Conduct internal operational reviews to ensure adherence to specifications and standards
- Develop KPI dashboards to track execution performance, cost control, and timeline adherence
- Identify operational gaps and initiate corrective and preventive actions
- Supervise contractor quality performance and site compliance
- Strengthen documentation control and reporting accuracy
- Act as internal audit focal point for process discipline and operational accountability
- Minimize execution errors through pre-installation verification and quality checkpoints

Result: Improved process visibility, reduced rework risks, and enhanced project delivery reliability.

Manager of Management Systems & Excellence

National Iranian Gas Company – Tehran, Iran

Led system implementation, compliance auditing, and operational excellence initiatives in a large-scale industrial organization.

Key Responsibilities & Achievements:

- Led implementation and maintenance of ISO 9001, 14001, and 50001 management systems
- Conducted structured internal audits based on ISO 19011 guidelines
- Performed compliance gap assessments and developed corrective action plans
- Designed and deployed KPI measurement frameworks across operational departments
- Improved documentation control and process standardization
- Participated in risk-based thinking implementation within operational units
- Coordinated cross-functional audit programs to strengthen governance
- Enhanced energy performance monitoring systems (ISO 50001)

Award:
UNDP Energy Award Winner (2018) – Recognition for contribution in energy performance and management system optimization.

EDUCATION

Master's Degree – Industrial Management
Iran

Bachelor's Degree – Industrial Engineering
Iran

PROFESSIONAL CERTIFICATIONS

Lead Auditor – ISO 50001:2018

Internal Auditor – ISO 9001, ISO 14001, ISO 45001

ISO 19011:2018 – Guidelines for Auditing Management Systems

EFQM Excellence Model

Energy Management Certification – National Iranian Gas Company

UNDP Vienna – Productivity & Energy Management

TECHNICAL & MANAGEMENT SKILLS

Quality Control Systems
Internal & External Audit Preparation
Process Mapping & SOP Development
Operational Reporting Systems
Compliance Monitoring
Risk & Non-Conformity Analysis
Continuous Improvement Frameworks
Document Control Systems

Languages

- Persian: Native
- English: Intermediate

PERSONAL ATTRIBUTES

Analytical & System-Oriented
Detail-Focused with Risk Awareness
Strong Governance Mindset
Leadership with Accountability
Continuous Improvement Driven